

## **AWSC**

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DeForest, WI 53532
608-846-5530 / 800-232-4108
www.awsc.org

## **Credit Card/Debit Card**

Online Renewal Users Guide – AWSC Membership Roster

#### Introduction

PLEASE NOTE: YOU CANNOT CHANGE/UPDATE ANYTHING ONLINE UNLESS YOU PAY DURING THAT TRANSACTION WITH A CREDIT/DEBIT CARD. PAID ONLINE TRANSACTIONS ARE PROCESSED IN THE AWSC OFFICE WITHIN 48 <u>BUSINESS</u> HOURS. IF YOU DO NOT PAY WITH A CREDIT/DEBIT CARD, THE SYSTEM DOES NOT RETAIN ANY CHANGES/UPDATES.

Please try to limit your online transactions to once or twice per week - thank you!

Note: There will be no refunds online, so be careful what you enter to update. If there is a problem, call the AWSC office.

In order to access your AWSC online roster, your club must be assigned a *user name* and *password*. Contact AWSC's office to obtain the login information. Club's will be assigned one (1) *user name* and *password* per club, usually to the membership chair (or whoever will be doing the online roster updating).

## **Accessing the Club Roster**

To access the online club roster site,

1. Open

www.awsc.org

using an Internet browser. Google Chrome works best.

Click the Club
 Membership Chair
 Login link above
 the main menu.



- Type in the USER NAME and PASSWORD that was provided for your club by AWSC.
- 4. Click the **LOG ON** button.



If you do not have a user name or you have misplaced the user name and/or password, contact AWSC.

 After successfully logging in, a new link will appear, MEMBERS ONLY.





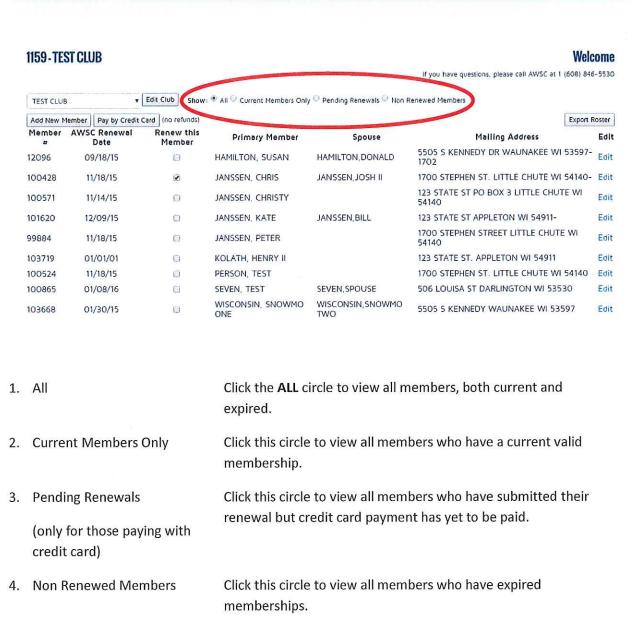
- 6. When you hover the mouse over the **MEMBERS ONLY** link, the sub-menu will appear allowing access to the club roster and the club's commercial sponsor list.
  - a. Click the **MEMBERS LIST** option to
    - i. Access the club's roster
    - ii. Access the club information and club officers
  - b. Click the SPONSORS LIST option to
    - i. Access the club's list of commercial sponsors (See separate instructions)

#### To View the Club Roster

To access the club's roster, click the MEMBERS LIST link in the MEMBERS ONLY menu (see #6 above).

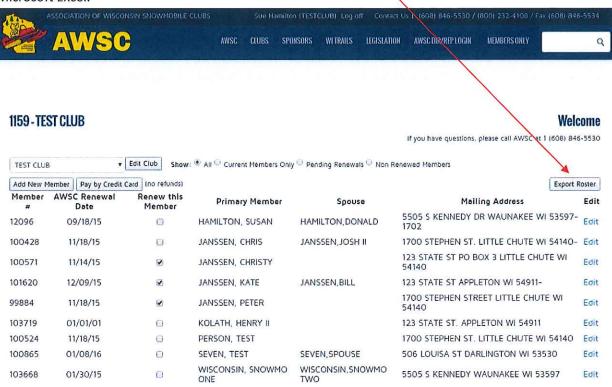
Your current club roster will appear. By default, all club members will appear, even those whose memberships expired. Additional views are available to the right of the EDIT CLUB button as can be seen in the circle below.





#### To Download Member Roster

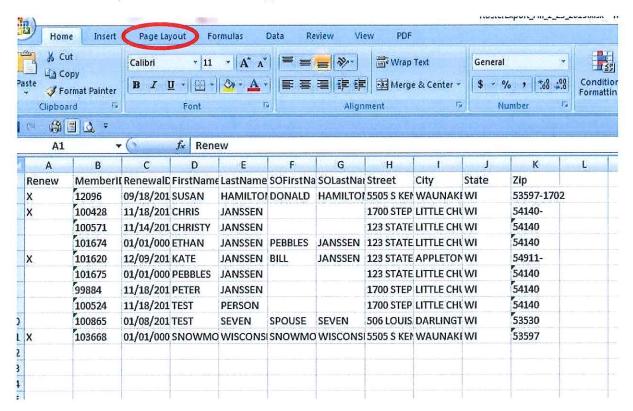
Once you are on the **Member List** screen, click the **EXPORT ROSTER** button to download the roster into Microsoft Excel.



This download requires that your P.C. have the capability to open a **Microsoft Excel** file. Depending on your web browser, you may be prompted to open the download or the downloaded file will appear in the footer of the page like below.



Below is an example of how a roster will appear in Excel.



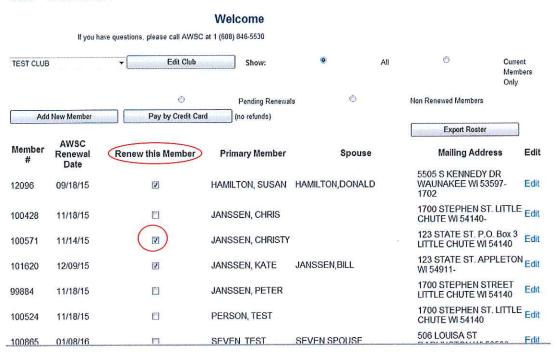
To print this roster off in a more-useable format:

- 1. Go to PAGE LAYOUT, set orientation to landscape
- 2. Double-click in the column to expand it so all information is visible. Print.

#### **To Renew Members**

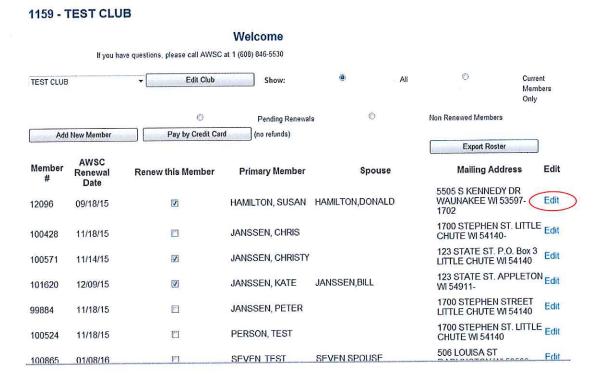
Click on the box in front of the member name, under the "Renew this Member" column as shown below:

1159 - TEST CLUB

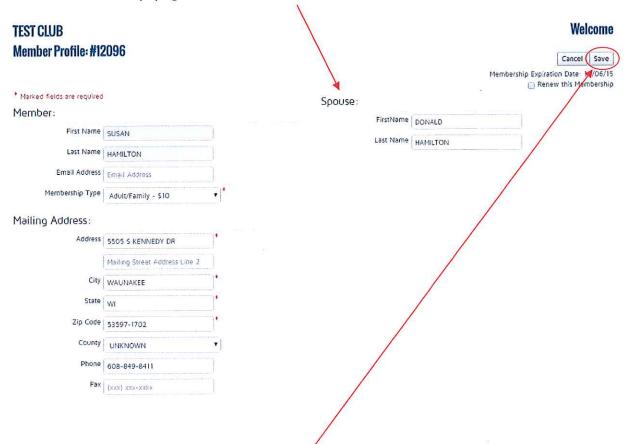


## **To Edit Member Information**

To edit a member's information, click the **EDIT** link to the right of the member's address. The only information which can be edited online is the address. All other information (name changes, spouse changes, removals, etc.) should be submitted to the AWSC office.



Adjust the member's information by typing in the new values in to each respective field. Please do not include spouses first name with the member's first name (i.e. Sue&Don). Enter the spouse first & last name in the spaces provided under "SPOUSE" as shown below. The AWSC does not list "significant others" on rosters as they are not an AWSC dues paying member.



When finished editing a profile, click the SAVE button.

#### To Add a New Member

1159 - TEST CLUB

Please check to make sure the member you are adding as new is not already listed on your roster. If they are listed, then just renew them. Do not add new members online, unless you plan to pay for them during that session. The system will NOT retain the information entered unless a payment is made during that session. You can download the roster into excel and add them to the excel roster if you will be mailing or emailing them into the office (see page 4 of this guide). If your club has a credit/debit card and you plan to pay for them, then continue:

Click on the Add New Member button shown below:

Welcome If you have questions, please call AWSC at 1 (608) 846-5530 0 TEST CLUB Edit Club Current Members Only 0 0 Pending Renewals Non Renewed Members Add New Member Pay by Credit Card (no refunds) Export Roster **AWSC** Member **Mailing Address** Edit Renewal Renew this Member **Primary Member** Spouse Date 5505 S KENNEDY DR WAUNAKEE WI 53597-HAMILTON, SUSAN HAMILTON, DONALD Edit 12096 09/18/15 1 1700 STEPHEN ST. LITTLE Edit 11/18/15 JANSSEN, CHRIS 100428 CHUTE WI 54140-123 STATE ST. P.O. Box 3 1 JANSSEN, CHRISTY 100571 11/14/15 LITTLE CHUTE WI 54140 123 STATE ST. APPLETON Edit JANSSEN, KATE JANSSEN BILL 101620 12/09/15 1 WI 54911-1700 STEPHEN STREET 99884 11/18/15 JANSSEN, PETER LITTLE CHUTE WI 54140 1700 STEPHEN ST. LITTLE Edit 100524 11/18/15 PERSON, TEST **CHUTE WI 54140** 506 LOUISA ST 100865 01/08/16 SEVEN TEST SEVEN SPOUSE Edit

September 15, 2017

Enter New Member information as shown below. You must use abbreviations as listed below, and do NOT use punctuation such as (.,-). Please do not include titles (MR, MRS, MISS, MS), we do, however use JR, SR, II, III – as shown below. Failure to follow these address guidelines may delay processing of your roster.

Avenue – AVE Boulevard – BLVI	10400000	ne – LN rkway – PKWY	Trail – TRL Terrace - TERR		
Circle – CIR	90 000	ce – PL		COMPLETE	V AS SHOWN:
Court – CT		ad – RD	SPELL THESE OUT COMPLETELY AS SHOWN: STATE HIGHWAY 12		
Drive – DR	0.0000	eet – ST		ROAD AB	
Drive – DK	30	eet-31	COUNT	NOAD AD	
TEST CLUB					Welcome
Member Profile:#					Cancel Save  Membership Expiration Date: 01/01/01
* Marked fields are required					Renew this Membership
Member:			Spouse:		
	JOHN JAV	)*	FirstName	JANE	
	1000		Last Name	DOE	
Last Name	DOE				
Email Address	JDOE@GMAIL COM				
Membership Type	Adult/Family - \$10	•			
Mailing Address:					
Address	12345 SNOWY PL	)*			
	Mailing Street Address Li	ne 2			
City	WAUNAKEE				
State	WI				
Zip Code	53527	*			
County	DANE	<b>v</b>			
Phone	123-456-7890				
Fax	123-456-7891				

Please note: incomplete address information will be marked "bad address" and that member will NOT receive a magazine or a membership card until the information is complete.

NOTE: A NEW MEMBER NUMBER WILL BE ASSIGNED WHEN ONLINE ROSTER IS PROCESSED IN THE OFFICE (WITHIN 48 BUSINESS HOURS).

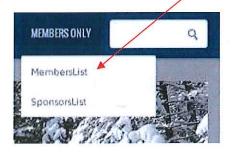
Click on the **SAVE** button when finished entering new member information.

## To Update the Club Information

To access the club's detail profile, click the MEMBERS ONLY menu.



Then select the MEMBERS LIST.



Click the EDIT CLUB button to make changes to club officers, add/change website, etc.



The detailed club profile will appear as below:

Marked fields are required				
Select Club	TEST CLUB	▼ Get Club Info		
Basic Info:				
Website Address	TESTWEBSITE@HBS.NET			
			Officer List:	
			PRESIDENT	
			JANSSEN, CAROLYN	٧
			SECRETARY	
			PERSON, TEST	•
			TREASURER	
			HAMILTON, DONALD	•
			MEMBERSHIP	
			HAMILTON, DONALD	•

### **Club Contact:**



Most

of the information shown above is self-explanitory. Notable fields include the following:

- **Club Contact.** This information will appear on AWSC's website.
- Officer List. Select the officers for the club.

Click the **SAVE** button to save any updates performed on this screen.

TEST CLUB	Welcome
	Cancel
* Marked fields are required	
Select Club TEST CLUB ▼ Get Club Info	

## **To Enter Payment Information**

After you have updated all the members you are renewing, you may toggle to the commercial sponsor roster and update as necessary, (you must update at least one member/sponsor).



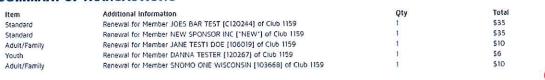
After you have finished updating both members and sponsors, click on the **Pay By Credit Card** button as shown below in either the membership roster or the commercial sponsor roster. The system will total all the transactions from both sections. If you exit, without payment, the system will NOT retain any changes.

#### 1159 - TEST CLUB



The following summary (containing all transactions – membership and commercial sponsors) will appear for your review. If not correct, toggle back to the membership or commercial roster to correct.

## SUMMARY OF TRANSACTIONS



Hext

Click the **NEXT** button to continue if summary is correct.

## **To Enter Credit Card Information**

1. You will be prompted to enter the name and email address where you would like the online transaction receipt emailed to:

# PAYEE INFORMATION

## **Enter Name/Email Here**

First name:	DAVE
Last name:	EMERICH
Email:	dmemerich@gmail.com
	Your receipt will be sent to this email address
Back	



Click **NEXT** when finished.

2. The credit card billing address will auto-fill with previous information. Make sure that the name is the same as it appears on the credit card. Membership cards will still be emailed to the membership chair, not to this billing address. To change information, please see next page.

## Step 2 of 4 BILLING ADDRESS

Address:	DAVE EMERICH, 1609 JEFFERSON ST, N
Name (Company or Personal)	DAVE EMERICH
Address on Credit Card	1609 JEFFERSON ST
City:*	NEW LONDON
Zip	54961
State:	Wisconsin
Phone number:	



Click **NEXT** if auto-filled information is correct.

To change the billing address and name on the credit card, click on the top address drop down list and choose NEW. This will erase the auto filled information, so you can enter new credit card billing name and address.



Click **NEXT** when finished entering credit card billing name & address information.

3. Order Preview: check to make sure the information is correct – billing address and order line items.



Click **NEXT** when finished.

4. Enter credit card information (with no spaces) and click FINISH PAYMENT when done.

#### Step 4 of 4

## **PAYMENT**

#### Your order was saved.

## **Payment Summary**

Order ID: 68112 Payment method: Credit/Debit Card Total price: \$6
Your credit card details
Credit card number:
Credit card CCV:
Credit card expiration: - v - v
Finish Payment
VISA Mastercard DISCOVER
AWSC accepts only Visa, MasterCard, and Discover credit cards Please enter your credit card number WITHOUT the dashes.

Two (2) receipts will be emailed to the email address provided once you have completed the process. One receipt is from Authorize.net which is the credit card processing company we use, and the other receipt is from AWSC showing what was paid and who was renewed/new members.

Please try to limit your online transactions to once a day and once a week. Online rosters will be processed by the AWSC within <u>48 business hours</u>. Membership cards will be mailed to the membership chair as listed on the AWSC roster, (at the address listed on the roster) twice a month.

**Please note:** New members added online will not have a membership number until they are processed by the AWSC Office (48 business hours minimum). In the event you enter a member who is already in the AWSC database they will revert to the existing AWSC membership #. The same will hold true for new commercial sponsors entered online.

If you wish to have a member removed from your roster or have a name change for a member, please send an email request to the AWSC office at: <a href="mailto:reception@awsc.org">reception@awsc.org</a>.